

DISCLOSURE NOTICE

(In terms of the Financial Advisory & Intermediary Services Act)

1. GENERAL INFORMATION

Registered Name: BCM Management Company (Pty) Ltd
 Registration Number: 2013/105468/07
 FAIS Licence Number: 2568
 FAIS Licence Category: Short term Insurance: Commercial Lines
 Website: www.bcmza.co.za

ADDRESS	TELEPHONE	EMAIL
Kwa-Zulu Natal		
55 Old Main Road, Kloof, 3610	+27 31 702 0402	celeste@bcmza.co.za
Gauteng		
Suite G02, 1410 Eglin Office Park, 14 Eglin Road, Sunninghill, Johannesburg	+27 11 234 0055	desirev@bcmza.co.za
Cape Town		
Unit B2, 1 Estuary Suites, The Estuaries, Oxbow Road, Century City, Cape Town	+27 21 910 0625	michelef@bcmza.co.za
Port Elizabeth		
135 Cape Road, Mill Park, Port Elizabeth	+27 41 373 0250	chaneb@bcmza.co.za
East London		
Unit 1, 4 th Avenue Office Hub, 14 th Avenue, Gonubie, East London	+27 43 736 1440	sonjad@bcmza.co.za



2. ADVICE

No advice given by any representative of BCM Management Company (Pty) Ltd will be binding unless given in a written form.

3. COMPLAINTS

Client complaints will be handled in accordance with BCM Management Company (Pty) Ltd complaints procedure and should be submitted in writing to the relevant party at the details above.

4. PAYMENT OF PREMIUMS

All premiums in respect of the policies must be paid directly to the underwriters involved.

5. COMMISSION EARNED

All commissions are earned and paid in respect of the policies held with the underwriters. The brokerage has authority to market the products of the following insurers:

- a. Credit Guarantee Insurance Corporation
- b. Coface South Africa
- c. Lombard Insurance Company
- d. Hollard Insurance
- e. Euler Hermes – South Africa

6. OTHER MATTERS OF IMPORTANCE

- Do not sign and blank or partially completed application form.
- All forms must be completed by you and may not be completed by a representative of BCM Management Company (Pty) Ltd
- All forms must be completed in ink.
- Please keep a record of all documents handed to you
- Make a note of what is said to you and always endeavour to obtain this in writing.
- At all times you must accurately and properly disclose all material facts. The accuracy of all information provided by you is your own responsibility.
- Incorrect or non-disclosure of information by you may impact on the validity of a contract of insurance.

7. THE FAIS OMBUDSMAN

If any complaint is not resolved to your satisfaction, you may submit your complaint to the FAIS Ombud who can be contacted at:

Telephone: +27 12 762 5000 / +27 12 470 9080

Facsimile: +27 86 764 1422 / +27 12 348 3447

E-mail Address: info@faisombud.co.za

Website: www.faisombud.co.za

Postal address:

PO Box 74571

Lynwood Ridge

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