



Building Credit Management (Pty) Ltd

Reg. No.: 2013/105468/07

Head Office: 14 Eglin Road, 1410 Eglin Office Park, Ground Floor, Suite G02, Sunninghill

Tel: 011-234 0055 | Email: info@bcmza.co.za | Website: www.bcmza.co.za

DISCLOSURE NOTICE

(In terms of the Financial Advisory & Intermediary Services Act)

1. GENERAL INFORMATION

Registered Name: Building Credit Management (Pty) Ltd
Registration Number: 2013/105468/07
FAIS Licence Number: 2568
FAIS Licence Category: Short term Insurance: Commercial Lines
Website: www.bcmza.co.za

| ADDRESS | TELEPHONE | EMAIL |
|--|-----------------|--|
| Kwa-Zulu Natal | | |
| 1 st Floor, 4 Simpson Place, Pinetown, 3610 | +27 31 702 0402 | celeste@bcmza.co.za |
| Gauteng | | |
| 1410 Eglin Road, Eglin Office Park, Suite 302, Sunninghill | +27 11 234 0055 | desirev@bcmza.co.za |
| Cape Town | | |
| Unit 304, Bloemhof Square, c/o Bloemhof Road & Bill Bezuidenhout Avenue, Bellville | +27 21 910 0625 | michelef@bcmza.co.za |
| Port Elizabeth | | |
| 135 Cape Road, Mill Park, Port Elizabeth | +27 41 373 0250 | chaneb@bcmza.co.za |
| East London | | |
| 7 West Green Mall, Jan Smuts Avenue, Greenfields, East London, 5201 | +27 43 736 1440 | jacquelinec@bcmza.co.za |

Directors: RD Evelyn; JF Rutherford; C Johnson

Branches: GAUTENG: +27 11 234 0055 | DURBAN: +27 31 702 0402 | CAPE TOWN: +27 21 910 0625 | PORT ELIZABETH: +27 41 373 0250
EAST LONDON: +27 43 736 1440 | NELSPRUIT: +27 63 806 5184 | POLOKWANE: +27 60 315 2776

2. ADVICE

No advice given by any representative of Building Credit Management (Pty) Ltd will be binding unless given in a written form.

3. COMPLAINTS

Client complaints will be handled in accordance with Building Credit Management (Pty) Ltd complaints procedure and should be submitted in writing to the relevant party at the details above.

4. PAYMENT OF PREMIUMS

All premiums in respect of the policies must be paid directly to the underwriters involved.

5. COMMISSION EARNED

All commissions are earned and paid in respect of the policies held with the underwriters. The brokerage has authority to market the products of the following insurers:

- a. Credit Guarantee Insurance Corporation
- b. Coface South Africa
- c. Lombard Insurance Company
- d. Hollard Insurance
- e. Euler Hermes – South Africa

6. OTHER MATTERS OF IMPORTANCE

- Do not sign and blank or partially completed application form.
- All forms must be completed by you and may not be completed by a representative of Building Credit Management (Pty) Ltd.
- All forms must be completed in ink.
- Please keep a record of all documents handed to you
- Make a note of what is said to you and always endeavour to obtain this in writing.
- At all times you must accurately and properly disclose all material facts. The accuracy of all information provided by you is your own responsibility.
- Incorrect or non-disclosure of information by you may impact on the validity of a contract of insurance.

7. THE FAIS OMBUDSMAN

If any complaint is not resolved to your satisfaction, you may submit your complaint to the FAIS Ombud who can be contacted at:

Telephone: +27 12 762 5000 / +27 12 470 9080

Facsimile: +27 86 764 1422 / +27 12 348 3447

E-mail Address: info@faisombud.co.za

Website: www.faisombud.co.za

Postal address:

PO Box 74571
Lynwood Ridge
0040